

CROMLIX CHOOSES HFX'S IMPERAGO SAAS CLOUD SYSTEM FOR STAFF ATTENDANCE RECORDING AND ROSTERING

Cromlix are achieving an estimated time saving of 3 days a month on payroll preparation alone with HFX's Imperago!



CROMLIX

LUXURIOUS BY NATURE

Cromlix is a boutique 5 star luxury country house hotel with restaurant.

The property is an exquisite Victorian mansion owned by Andy and Kim Murray, set in acres of secluded Stirlingshire countryside.



"I can't really fault them, they have been brilliant!"

*Andy Oram, Financial Controller
at Cromlix Hotel about the HFX
implementation team*



HFX COO NICOLA SMART SPOKE TO ANDY ORAM, FINANCIAL CONTROLLER OF CROMLIX HOTEL ABOUT WHY THEY CHOSE HFX'S IMPERAGO TIME AND ATTENDANCE AND ROSTERING SOLUTION AND WHAT BENEFITS THEY HAVE OBTAINED



The HFX implementation of its SaaS Cloud solution Imperago for Cromlix comprises the Time & Attendance, Rostering and Employee Self Service modules with Face Scanner for time recording and Roll Call in case of emergency evacuation.

The main staff groups who use the system are Housekeeping and Food and Beverage operations. The staff are a mix of full-time salaried, regular hourly paid and students to top up staffing when at maximum capacity.

The project includes and interface to Cromlix's payroll system Sage.



‘Patricia and Ian (HFX project team) have been very supportive and helpful responding to queries.’

Andy Oram, Financial Controller at Cromlix Hotel about the post-project support offered by the HFX implementation team.

DECISION TO CHANGE: MODERNISING AND AUTOMATING MANUAL PROCESSES

Cromlix Hotel has recently undergone a full refurbishment and changed their structure, bringing in all aspects of the business in-house, it was therefore a natural next step to update its existing workforce management system to Imperago which offered a more advanced SaaS Cloud system to manage Cromlix staffs' time and attendance and rostering.



“Brendan, our HFX manager, is always in the background if anything is needed!”

BENEFITS AND SAVINGS



CROMLIX ARE ACHIEVING AN ESTIMATED TIME SAVING OF 3 DAYS A MONTH ON PAYROLL PREPARATION ALONE WITH HFX'S IMPERAGO!

■ **Faster, more accurate payroll preparation:**

The previous system was client server installed on the Financial Controller's laptop so all tasks had to be completed by him for the payroll preparation. This meant a concentration of work and a tight deadline at the end of every month to clean up the exceptions (correct clockings, overtime and absence data) in order to prepare the payroll. He received the time and attendance exceptions information from managers at the end of the month in paper format so had to manually sort and input this for the payroll preparation.

The Imperago Cloud system enables *decentralisation* to the managers who can now clear their team members' exceptions daily within the Imperago system making the payroll preparation process so much faster.

Recording of overtime, lateness and absence is now so quick and easy and feeds into the Sage Payroll system.



■ **View real time clocking information from any location**

The Cromlix Hotel uses the latest biometric technology with a face scanner which saves time and is 100% accurate.

The previous system was client server and the face scanner was on a different server from the T&A system. Since Imperago is Cloud-based, the clockings from the face reader are now available to view in real time in the Imperago time & attendance system from any computer or mobile phone.



■ **Improved Health and Safety procedures**

The Roll Call is an important benefit and an essential part of Health and Safety measures since it provides real time information of who is in the building in case of an emergency evacuation. Managers can log in from any location and view who is in the building in real time.

■ **Accuracy of information**

The kitchen and restaurant have variable closing times depending on volume of customers and events. Before, the Financial Controller entered all overtime, lateness and absence information manually into the system at the end of each month based on paper sheets prepared by Managers each night when the restaurant closed. This meant up to 40 sheets of data to input manually so there was plenty of margin for error. Now the system is decentralized to the managers and they can input this information directly at the end of each night when the shift ends leading to much more up to date and accurate data for payroll.

ABOUT HFX

The HFX group is one of the UK's leading developers of Cloud SaaS workforce solutions that provide over 800 organisations of all sizes and sectors including Central and Local Government, construction, retail, recruitment and manufacturing with the tools they need to control labour costs, increase their efficiency and minimise compliance risk in today's business environment.



The full solution includes - Time & Attendance, Flexitime, Rostering, Access Control, Visitor Registration, Job & Task Booking, Workforce Optimisation, Operational HR, Forecasting & Budgeting and integrates seamlessly with all major HR and payroll systems.



To find out more about HFX please call **03333 447872**
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