

hfx
it's about time

Acorn Mobility streamlines its payroll process with fully integrated cloud-based Time & Attendance solution from HFX



ACORN STAIRLIFTS

Since 1992, Acorn has strived to set new standards in quality and innovation for the stairlift industry. Their pioneering designs and engineering excellence have led the way and helped Acorn grow to become the world's leading independent company specialising solely in the manufacture and installation of stairlifts.

Built to exacting standards at their factories in Yorkshire and Scotland with a team of 1600 employees, the cutting edge stairlifts are now exported to more than 80 countries worldwide.

Acorn remains a down-to-earth business that has never lost sight of the most important asset at its very core — its customers.

“The company now obtains more consistent and accurate data. The HFX Imperago system has provided huge improvements and time savings for the organisation, especially in payroll preparation due to the API integration with Cascade.”

Kate Gledhill, Group Human Resources Director at Acorn Stairlifts UK

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NICOLA SMART COO OF HFX LTD SPOKE TO KATE GLEDHILL, GLOBAL HUMAN RESOURCES DIRECTOR AND ANDY PARKINSON, DATA & SYSTEMS SPECIALIST FROM ACORN MOBILITY ABOUT IMPLEMENTING HFX'S IMPERAGO FOR ATTENDANCE RECORDING WITH FULL API INTEGRATION TO THE IRIS CASCADE HR AND PAYROLL PLATFORM.



Time to upgrade to the Cloud

Acorn Mobility previously had HFX's legacy system, Vanquish installed in the Production and field operation teams. All other weekly paid teams were using manual timesheets.

When the time came to upgrade Vanquish to the HFX Cloud solution Imperago, it made sense to extend the system to all the other departments in the organisation such as Office, 24h Contact Centre, Facilities, Sales and Support staff. This would ensure consistency across the board.

The Manufacturing and Service Engineering teams were the only departments already using clocking devices. All others were using paper timesheets, which were then having to be manually input into Payroll. This was a hugely time-consuming task and prone to errors.



INSTANT BENEFITS



Accurate clocking with Face scanners -

this format of biometric reader offers 100% secure clocking, remove any risk of buddy punching by guaranteeing it is that employee clocking in our out.



Consistency

The immediate visible benefit is **consistency** across all departments which has been groundbreaking for Acorn. Rules are configured in the system, making it fair for all employees. It also allows for benchmarking different departments.



Punctuality

especially around lunch breaks - has instantly improved with the Face scanner clocking devices, and managers take full ownership of their employees' working hours now that all the information is automated and visible.



Reliable and accurate integration

between Imperago T&A and Rostering, and the Cascade HR and Payroll platform via web-API's.



Huge time savings in payroll preparation

Previously, payroll preparation would take one hour per group of 8 staff and now it takes 5 minutes!



Peace of Mind

HFX Imperago offers peace of mind for management as it eliminates abuse of recorded working hours and, in the rare cases when there is attempted abuse, this gets picked up quickly through the system.

 | Cascade



THE EMPLOYEES' EXPERIENCE

There was a steep learning curve for some employees who had been used to manual processes. There was also some pushback regarding the Biometric Face Scanners, and the location tracking for clocking in, but after consultation and seeing how the system works they are now very happy with the solution, and the time it saves and the fact that they no longer need to fill in manual timesheets!

THE MANAGERS' EXPERIENCE

There were a few grumbles at the start of the project from managers who were having to change from manual paper processes and learn how to work with a computerised system but now they are happier since their workload in preparing hours has reduced and all deviations from expected hours can be recorded, tracked and investigated.



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ABOUT HFX

HFX has spent more than 50 years developing, improving and refining its SaaS Cloud Workforce Management solution comprising Time & Absence, Flexitime and Rota Management.



Installed in over 500 companies of all sectors and sizes it is the most powerful, robust yet easy-to-use and quick-to-configure solution currently in the market. It integrates seamlessly with all HR and payroll systems and is extremely easy to maintain with no hidden costs.



To find out more about HFX please call **03333 447872**
email **salesteam@hfx.co.uk** or visit: **www.hfx.co.uk**