



Imperago for the Hospice & Care Sector

Transforming Workforce Management in Hospices & Care Homes

Hospices and Care Homes operate in one of the most demanding environments for workforce management — balancing safety, compliance, staffing levels, and care quality 24/7.

HFX Imperago **provides a flexible, cloud-based Workforce Management platform trusted by UK organisations** such as Longfield Hospice, Blythe House Hospice, Consummate Care and Fairlie Healthcare Group, to name a few.




Imperago's intelligent **Time & Attendance, Rostering, Visitor Management, Access Control and Covid-secure tools** ensure you always have the right staff, with the right qualifications, in the right place — while maintaining full compliance and operational resilience.

To find out more about HFX and our solutions please call **0330 122 7200**
email salesteam@advt-group.com or visit www.hfx.co.uk

Why HFX Imperago is Ideal for the Hospice & Care Sector

- **Ensuring the correct mix of qualified staff** are always on shift
- **Compliance with CQC requirements**, working time rules and rest-break standards
- **Full track & trace capabilities** across staff, visitors and contractors
- **Managing both on-site care teams and remote workers**
- **Hygienic touch-free clocking options**
- **Real-time visibility for managers** from any location via the cloud
- **Automated processes** that reduce manual effort, queries and administrative workload
- **Compliance** with Working Time directives, shift rules, and site access controls.

Hospice & Care Sector Customer Overview

CUSTOMER	SPECIALISM	HOW IMPERAGO HELPS
	Hospice and community-based palliative care with mixed clinical staff, admin teams and volunteers.	Supports flexible rostering, remote/on-site worker visibility, digital visitor screening and reduced admin workload through self-service tools, improving operational resilience.
	Specialist and complex care services with high compliance and clinical governance requirements.	Automates shift planning for complex 24/7 patterns, maintains accurate T&A data for audit trails, and gives managers real-time staffing visibility across clinical units.
	Multi-site residential care provider requiring blended staffing across permanent and agency teams.	Provides qualification-based rostering, touch-free biometric clocking, and full track & trace to support safer, compliant shift operations and Covid-secure practices.

Core Features and Hospice & Care Sector Specific Benefits



TIME & ATTENDANCE

Accurate recording for permanent, agency and contract staff with seamless HR and Payroll integration. Reduces payroll queries and provides an audit-ready record of all working hours.



ROSTERING

Ensures the right staffing levels and qualifications are in place for every shift. Instantly see coverage gaps, skills shortages and compliance risks.



VISITOR & CONTRACTOR SCREENING

Digital health questionnaires and support infection-control protocols and maintain safe access to your facilities.



ACCESS CONTROL

Ensures only authorised staff are on site.



EMPLOYEE SELF-SERVICE

Employees can view balances, absences, shifts and request leave and shift changes.

Workforce Management Options for Optimum Health & Safety

Imperago includes a range of technologies designed to minimise contact risk and enhance infection control:

- **Touch-free biometric devices (face recognition, mask detection, temperature scanner)**
- **HexOne contactless access control terminals**
- **Clocking delay settings to support social distancing at peak times**
- **Integrated track & trace for staff, visitors and contractors**
- **Remote worker tracking for off-site care delivery**



Impact Metrics

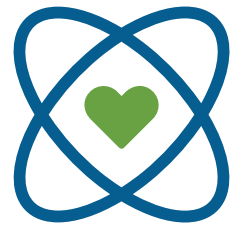
- **Faster and more accurate payroll processing**
- **Significant time savings** through automated rostering and T&A
- **Fewer HR queries** due to employee self-service
- **Improved compliance readiness** for audits and inspections
- **Safer, more controlled access** to staff and visitor areas
- **Enhanced transparency and real-time insights for care managers**



Value Proposition Summary

HFX Imperago gives Hospices & Care Homes a scalable, cloud-based workforce management platform that:

- **Improves compliance and traceability** in regulated care environments
- **Optimises staffing ratios** and qualification coverage
- **Reduces administrative overhead**
- **Supports infection-control strategies** through touch-free technology
- **Enhances safety, accuracy and transparency** for staff, visitors and managers



BOOK A LIVE DEMO

Discover how HFX Imperago can strengthen your care workforce strategy and support safer, more compliant operations.



ABOUT HFX

HFX has spent more than 50 years developing, improving and refining its SaaS Cloud Workforce Management solution comprising Time & Absence, Flexitime and Rota Management.

Installed in over 500 companies of all sectors and sizes it is the most powerful, robust yet easy-to-use and quick-to-configure solution currently in the market. It fully integrates with all HR and payroll systems and is extremely easy to maintain with no hidden costs.

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