

NEW CUSTOMER ANNOUNCEMENT

LPP



LPP Reserved UK is part of a leading Polish retail company with 5 fashion brands: Reserved, Cropp, House, Mohito and Sinsay in 39 Countries. In more than 30 years, LPP have built from the ground up the largest fashion company in Central and Eastern Europe.

LPP Reserved UK has five stores in London, with its latest store opening in Westfield London.

The urgent need to save time led to the search for a Rostering & Attendance solution

LPP Reserved UK wanted to automate paper processes in order to free up manager time for more productive activities which would directly increase sales. Store teams spend a lot of time on rotas and sickness and absence management when they could be training shop floor staff to sell more effectively.

The rotas were managed manually using Excel and a paper-based system was used for staff to sign in and out. Managers would then manually tick off break times. All these manual processes took around 40 hours of management time a month and of course led to a higher level of errors when preparing the payroll.



What were LPP Reserved UK's needs?

- **An easy to use system to manage shop floor staffing**
- **A system that ensured sufficient staffing during peak periods**
- **Replace all paper-based processes**
- **Manage costs: accurate data and reports for cost-saving decision making**



Why HFX?

HFX seemed more suited to their needs than the other options presented -

- LPP Reserved UK could see the potential of HFX Imperago and how it could grow with the business
- The purchasing team valued the time HFX spent during the sales process to fully understand the business
- The HFX pre-sales team were passionate about showing how solutions would meet LPP Reserved UK's requirements with real demos and data
- The LPP Reserved UK team felt HFX were honest and transparent unlike some of the other companies who had pitched to them, particularly about project timelines. This helped to manage expectations of what the project would involve
- There was good integration between the HFX and their Natural HR system
- They liked the HFX workforce planning/advanced rostering functionality.



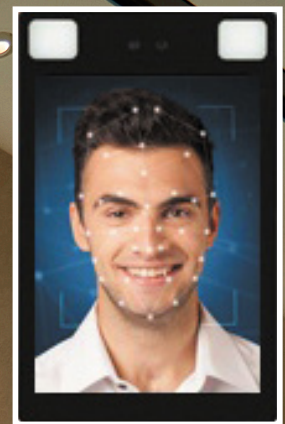
What did they choose?

HFX's Time & Attendance and Advanced Rostering modules with five face and card readers. Self Service, and integration with Natural HR Payroll.



++ Benefits LPP Reserved UK are hoping to achieve

- ✓ A rostering system which will enable them to improve their rostering to demand, ensuring they are adequately staffed at peak times and maximising sales
- ✓ Significant cost savings and efficiencies by eliminating paper processes: the company is hoping to dramatically save time and obtain more accurate data for payroll preparation
- ✓ Management time savings: the HFX Imperago system will free up management time which they can spend on training staff to sell more in the stores
- ✓ Better reporting and accurate data
- ✓ Eliminate any fraudulent clockings with face readers.



ABOUT HFX

HFX has spent more than 50 years developing, improving and refining its SaaS Cloud Workforce Management solution comprising Time & Absence, Flexitime and Rota Management.



Installed in over 500 companies of all sectors and sizes it is the most powerful, robust yet easy-to-use and quick-to-configure solution currently in the market. It integrates seamlessly with all HR and payroll systems and is extremely easy to maintain with no hidden costs.



To find out more about HFX please call **03333 447872**
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