



## South Ayrshire Council uses HFX Imperago to manage the flexitime for over 1000 staff

### *south* **AYRSHIRE** COUNCIL

South Ayrshire is one of 32 council areas of Scotland, and borders onto Dumfries and Galloway, East Ayrshire and North Ayrshire. South Ayrshire's Council serves a population of 112,000 residents and is the biggest employer in the area, with 5,200 employees who deliver a diverse range of services to the public.

Similar to all the other public sector organisations in the country, the Council places high importance on value for money in its service delivery as well as efficiency, alongside employee wellbeing. Therefore, in order to manage employee flexitime, South Ayrshire Council has recently decided to implement the newest HFX flexitime workforce management system, Imperago.



**"We are very pleased with the newer system, which is adaptable, intuitive and easier to use for staff as well as management.**

**Managers can configure controls to enable employee access to certain building and office areas at set times of the day and week using card readers."**

*Peter Henderson, Portfolio Holder for Resources & Performance at South Ayrshire Council*

## HFX IMPERAGO HELPS SOUTH AYRSHIRE COUNCIL TO IMPLEMENT FLEXITIME

South Ayrshire Council is now using HFX Imperago to manage flexitime for more than 1250 staff across a range of departments, including health and social care, legal department, trading standards, junior and senior managers, planning as well as environmental health services.

Employees are able to log-in to register their working hours between 8am and 6pm by using booking terminals in the main buildings.

South Ayrshire Council employees can also log in via their computers or browser on their smartphones or tablets, as they are not reliant on terminals.

A big advantage is that the Council can now also offer employees, who are working from home or in any of the smaller offices, the option of flexitime.

### The HFX team ensures a smooth and easy implementation

After a smooth implementation, whereby the HFX team assisted with the import of data from the previous system, Imperago was quickly up and running. South Ayrshire Council found that staff, who were previously responsible for managing the administration of the flexitime, have now been freed-up to concentrate on other tasks.

One of the greatest benefits that South Ayrshire Council has found by using Imperago is that their solution experiences fewer errors and queries. Employees can self-manage their hours and make any further adjustments if necessary. Additionally, the transparency of the HFX system makes everything visible and any changes can be directly overseen by the relevant manager.

Imperago has meant that the old manual card system for recording any leave is now no longer required - all records are electronically recorded for all levels of employees.

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South Ayrshire Council is very pleased with HFX Imperago. The system requires less input and administration and is more streamlined. It gives more control to the employee in regards of their working hours and our managers fully understand what they are doing.

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## ABOUT HFX

HFX has spent more than 50 years developing, improving and refining its SaaS Cloud Workforce Management solution comprising Time & Absence, Flexitime and Rota Management.



Installed in over 500 companies of all sectors and sizes it is the most powerful, robust yet easy-to-use and quick-to-configure solution currently in the market. It integrates seamlessly with all HR and payroll systems and is extremely easy to maintain with no hidden costs.



To find out more about HFX please call **03333 447872**  
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